



★ Dealers in our Industry are **not franchised like automotive dealers** and therefore not obligated to work on your product when it is not purchased from them.

★ Our Dealers are **independently owned and operated businesses**. Service and scheduling is at their discretion and priority is commonly provided to customers that purchased from their dealership.

- ★ Pre-Delivery Inspections and the customer's product orientation educating them on their new purchase are often **more thorough and convenient** for both the customer and dealer when performed by your local dealer. Proximity to your dealership determines the ease of follow up on questions that may arise.
- ★ Your first uses may result in some needed adjustments and tweaks. Often referred to as "shake down," these minor **adjustments are much more easily addressed** by your local (and selling) dealer.
- ★ Scheduling timely warranty repairs and adjustments through your local dealership provides far **greater flexibility and convenience** to you the customer!
- ★ Purchasing locally allows you to **establish longstanding personal relationships with your dealer**, enhancing your overall experience and adding value in future transactions from product to product.
- ★ Local dealers are **more readily available to assist their loyal customers** with product questions, user tips, and are more knowledgeable regarding uses and regulations within the dealer's region.
- ★ Your dealer's knowledge of how your product is serviced and maintained can help to **enhance its value** when you make a trade.
- ★ Buying locally provides you a **greater opportunity to develop relations** not only with the dealer principal and managers, but also those team members at the dealership who actually service your product.
- ★ Buying locally helps you **support local businesses** who in turn support your community by providing jobs and aiding the local economy.
- ★ With one of the largest North American Dealer Networks, Jayco is **committed to helping customers with service when they are in transit** and far from their local dealer.

At **TCRV** your ownership experience is of great importance to us. Timely and efficient service, as well as maintenance of your product is a key factor to a positive ownership experience, while enhancing your lifestyle.

As your dealer we will play a significant role in your ownership experience and a dealer located some distance from your residence or the primary use location of your product will be hard pressed to provide you with the service you deserve.